



DOCKET NO: 205114US2

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :
MASUMI YOSHINO, ET AL. : EXAMINER: BLAIR, DOUGLAS B
SERIAL NO: 09/817,203 :
FILED: MARCH 27, 2001 : GROUP ART UNIT: 2142
FOR: ONLINE SUPPORT TECHNIQUE :
TO SUPPORT ELIMINATION OF
PROBLEMS ARISING IN DEVICE

AMENDMENT

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated November 23, 2004, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Amendments to the Drawings begin on page 13 of this paper and include an attached new sheet.

Remarks/Arguments begin on page 14 of this paper.